



MILOS BELCEVIC

AGILE OPERATIONS & BUSINESS SPECIALIST

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- 🌐 /milosbelcevic
- 📅 14. 05. 1992.
- 🌍 Belgrade, Serbia

I'm passionate about innovative startups, initiatives and business models that work well for both the business and society. I had a chance to help build up, re-shape and grow different businesses and products, work both with and within various cross-functional teams, wear multiple hats and handle complex stakeholder relations and challenges.

EDUCATION

MSc in Engineering Management

2017 - 2019, GPA: 9.75/10

Singidunum University, Belgrade, Serbia

MSc in Marketing & Communication

2016 - 2017, GPA: 25.6/30 - B

Rome Business School, Italy

BA in Scandinavian Studies

2011 - 2016, GPA: 8.12/10

Belgrade University, Serbia

CERTIFICATES

Certified ScrumMaster®

Apr 2018 - Apr 2021, Scrum Alliance

Certified Scrum Product Owner®

Apr 2019 - Apr 2021, Scrum Alliance

Certified LeSS Practitioner

Dec 2019 - Dec 2021, LeSS Company

Certified SAFe Agilit

Mar 2019 - Mar 2020, Scaled Agile, Inc

Certified E-Business & Internet Marketing Manager

2015 - , IT Academy, Belgrade

SKILLS

- **Agile Project & Product Management** (Scrum, Kanban, Agile at Scale, Lean ...)
- **Proficiency in PM & Collaboration Tools** (Jira, Asana, Pipefy, Balsamiq, Figma...)
- **Problem-solving, facilitation & mediation** (ToC Cloud, intercultural communication)
- **Innovation & Change Management** (Strategyzer tools, Systems Thinking, Design Thinking, Design Sprint...)
- **Fluent in English, Norwegian & Serbian**
Working understanding: Swedish, Danish

Currently learning:

German & Data Analysis in Python



MSc in Engineering Management
Singidunum University



MSc in Marketing & Communication
Rome Business School



BA in Scandinavian Studies
Belgrade University



Certified ScrumMaster®



Certified Scrum Product Owner®



Certified SAFe® Agilit



Certified LeSS Practitioner



Certified E-Business & Internet Marketing Manager

REFERENCES

Milos is a very talented team builder, he hires and retains top talent with his trademark easy attitude.

On the product side, Milos has been in charge of specifying multiple new products for Opinodo and has handled top-level talks with suppliers and partners. Furthermore, Milos has a sense of detail. Everything gets noted down, structured, remembered, delegated, executed. This is of course expected, but in so many cases this is where managers fail: To both be able to see the big picture and the small detail; to go between the two without losing focus.

In many ways, Milos has been a key person that has enabled me to create two companies with today +50 employees combined.

– Niels Thimmer, **CEO @ Opinodo**

Miloš is an excellent team member with a great personality, always positive and looking forward. He's well organized, and he'll always put the team in the first place. As COO of Opinodo, he entirely formed our team in Belgrade and supervised and helped the company grow.

– Milos Milosevic, **Dev Team Lead @ Opinodo**

It has been a pleasure to work with Milos. He has shown great commitment with our company. We will definitely ask for his help in the future. Thank you!

– Pablo Crespo, **Launch Manager @ letgo**

WORK EXPERIENCE

AGILE PRODUCT & PROJECT MANAGER; BUSINESS DEVELOPER

VARIOUS CLIENTS | JAN 2020 –

Product Owner; Product Launch and Marketing Manager | US Startup (JAN 2020 –)

Various tasks related to the development and launch of the product within moving industry: specifying features, scope, wireframes, working closely with marketing teams and support, researching for product-market opportunities and monetisation models.

Product Owner – Partnerships & Publishing | Agile Humans (JAN 2020 –)

In charge of Agile Humans publishing portfolio, organizing trainings with foreign experts and trainers from Scrum Alliance, Scrum.org, Kanban University, LeSS Company, organizing Agile Humans Day Conference and developing strategic partnerships. Also working as independent Agile coach and trainer.

INTERIM COO

AGILE HUMANS | SEP 2019 – JAN 2020 | 5 MOS

Agile Humans is one of the leading providers of education and consultancy within Agile in Serbia and the region. Some of my main duties were hiring for new designer and developer roles, restructuring existing team, setting up procedures and cutting costs. Organizing 2nd Agile Humans Day conference for ca. 150 participants with 10 speakers from Europe and US.

COO

OPINODO | FEB 2017 – AUG 2019 | 2 YRS 7 MOS

Opinodo is Danish Market Research startup where I had different roles in helping set it up and grow from the very beginning.

Some of my main duties:

- Building up the team in Belgrade, growing from 1 to 9+
- Moving all the operations to Belgrade
- Setting up all workflows (Payments and Billing, Hiring, Product Launching, Agile Software Development, Support, Sales and Partnerships...)
- Acting as Project Manager, ScrumMaster, Product Owner on different projects
- Cooperating with and coordinating a team of 10+ freelancers
- Overseeing and organising the launching of different panels and brands
- Negotiating and coordinating integrations with new partners

MAIN ACHIEVEMENTS

- 5x growth in complete surveys per month in total
- Growing the team from 1 to 9+
- 4 new Market Research partners integrated
- 10+ countries launched
- 3x higher in Earnings per Active User
- Operations costs reduced

STARTUP AMBASSADOR

TEAMCUBATE | JUL 2017 – SEP 2018 | 1 YR 3 MOS

Teamcubate is a startup building up and hiring teams for Nordic and DACH startups and growth companies in Belgrade.

Some of my main duties: Helping in the early stages of the company; setting up the first office (communication with owners, agency, lawyers, logistics); pre-interviewing candidates and onboarding new team members; internal communication within and across different teams; Promoting Teamcubate in the local ICT Scene, communication with journalists.

BIZ DEV & MARKETING PROFESSIONAL

VARIOUS CLIENTS | MAY 2015 – JUL 2017 | 2 YRS 3 MOS

I worked with clients from over 15 countries in Europe, Asia and USA. Some of my main clients were Letgo, world's fastest growing mobile market for used goods and Rebel Internet, Holland's biggest performance-based publisher.

SEO MANAGER FOR NORWAY

MYTRENDYPHONE | MAR 2014 – MAY 2015 | 1YR 3MOS

PROJECT & MARKETING MANAGER

RESILIENCE CENTRE | FEB 2014 – NOV 2014 | 10MOS

DC&L ASSOCIATE

MICROSOFT SERBIA | OCT 2013 – MAR 2014 | 6MOS

FOUNDER

KOVACNICA PRICA | OCT 2016 –

Bonus Side-project

I founded an independent publishing house focusing on the Nordic literature, as well as supporting entrepreneurship and startup community through business and Agile books. We have published around 10 books, organised 20+ events and worked with a network of more than 10 translators.